Transportation as a Digital Data Business



Marko Javornik VP/GM Mobility & Travel

The New Digital Economy



Alibaba

the most valuable retailer, has **no inventory**



Uber

the world's largest taxi company, owns **no fleet.**



AirBnB

the largest accommodation provider owns no real estate.



Facebook

the most popular media company, creates **no content.**



About Comtrade Digital Services

1500+

300M+

30

Employees

Revenues

Strategic partnerships

Ryanair



100M+ yearly passengers

Itron



~100M+ Smart & connected Meters

Pay Safe



600 banks



140K+ merchants

40 M users

CERN





Comtrade Digital Transprtation Lab





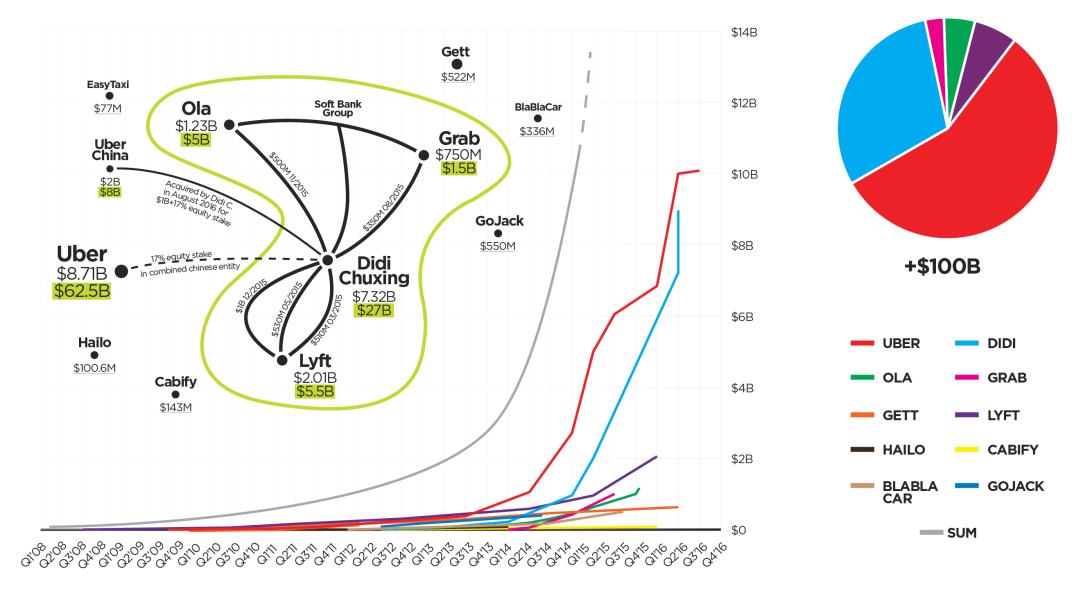


Ryanair Case Study From Airline to Digital Travel Platform





Transportation – New Kids on the Block



Clock-speed Change







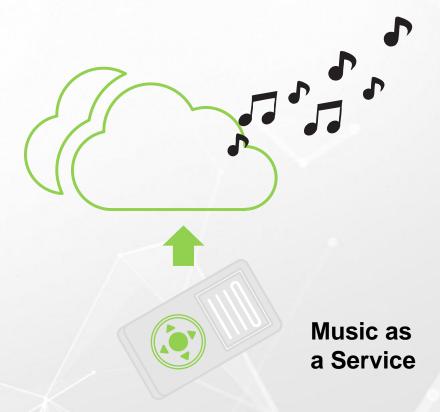




Digital Transformation

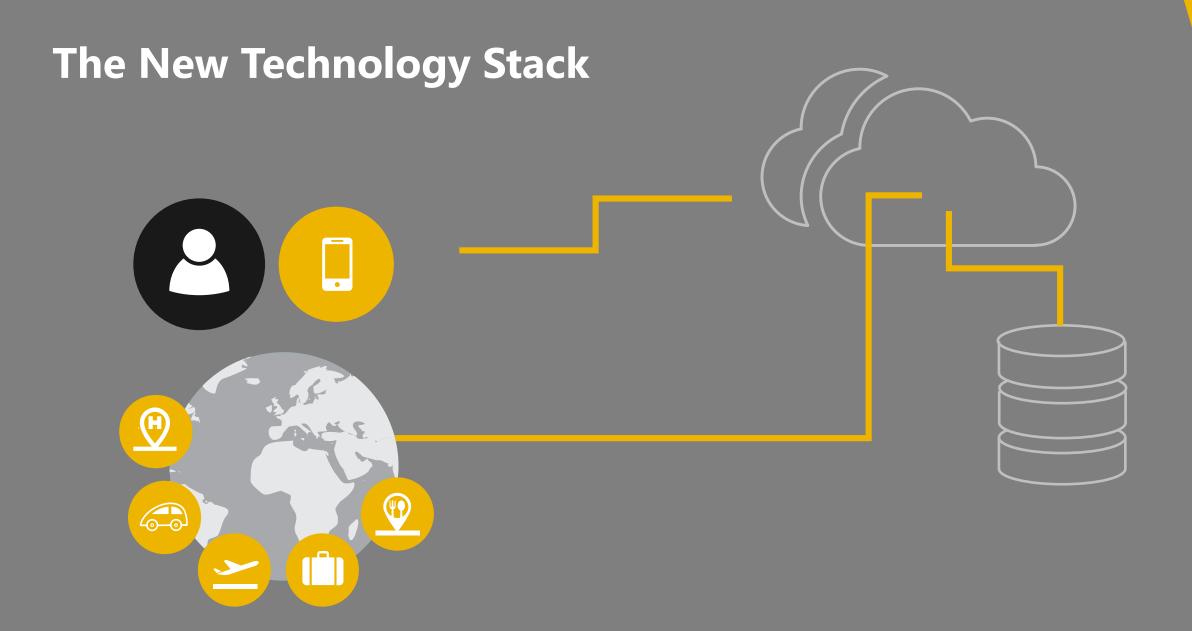
Example: MUSIC





- Change of user experience
- Change of business model
- Change of value chain / Distribution network





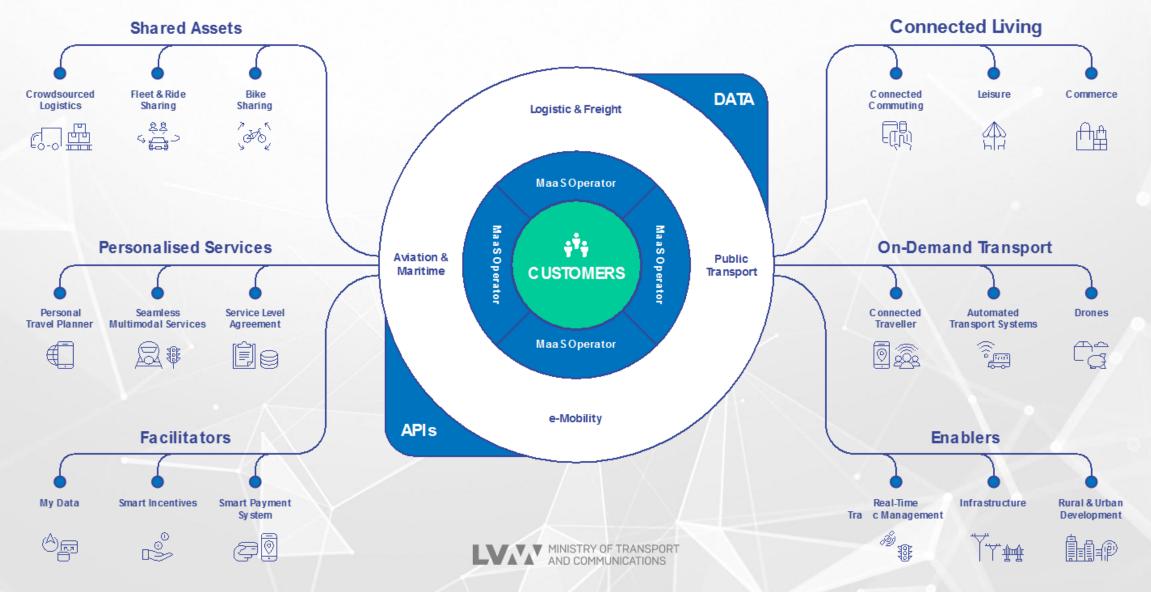
Mobility as a Service



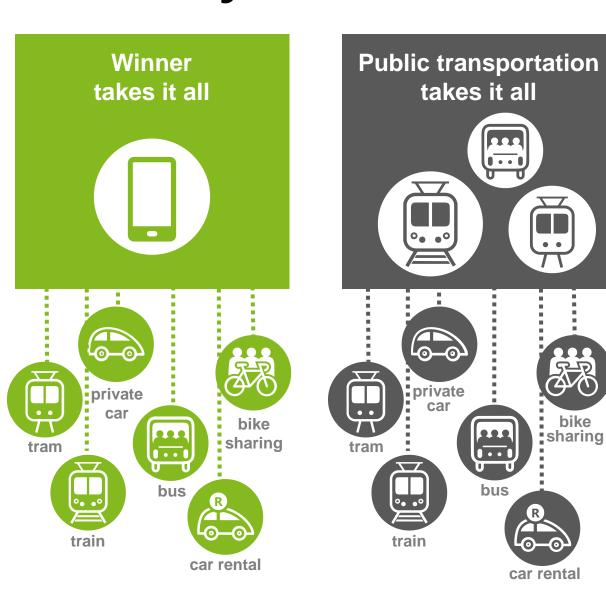




The New Digital Transportation Ecosystem (MaaS)



Three ways for markets to evolve





Mobility as a Service (aggregators)

Transportation providers



Iterative Approach Creativity Build Scale to big Learn Deploy Measure Data Analytics Software Platform

Why iterative / agile?

Cause and effect seen introspect, and do not repeat

Emergent practice probe-sense-respond

Pattern management

probe-sense-respond

Sensemaking; stories; montor coherence

COMPLEX

Disorde

Data provides options; experts interpret; Measure goodness

COMPLICATED

Cause and effect separated over time and space

Good practice sense-analyze-respond

Predictive planning Rules Expert Analysis

Cause and effect not usefully perceivable

Novel practice act-sense-respond

Act to bring stability Crises management

CHAOS

Experience informs decisions; action is required;

OBVIOUS

Cause and effect repeatable known and predictable

Best practice sense-categorize-respond

Standard operating procedure Automation

Data provides answers; anyone can interpret; Measure best





I skate to where the puck is going to be, not where it has been.

Wayne Gretzky



